

Sutton Coldfield Group Practice & Manor Practice

On behalf of Falcon - Four Oaks - Ley Hill - Sutton Park - Tudor – Vesey

IMPORTANT PATIENT NOTICE

REPEAT PRESCRIPTION REQUESTS WILL NO LONGER BE ACCEPTED FROM PHARMACIES FROM 02/01/2018

This refers to PHARMACY MANAGED REPEAT SERVICES (Pharmacies ordering medication on patients' behalf)

From Tuesday the 2nd of January 2018 the Practice will be changing to the previous system where requests for repeat prescriptions **must** be made by the patient via the practice using any of the ways listed below***. Your preferred pharmacy will still be able to collect your prescription from the surgery on your behalf.

The ability for the GPs to maintain control of repeat prescribing and hence to prevent any adverse effect on patient care has been an increasing concern to the Practice. Following a period of monitoring and discussion we have made the decision to **withdraw from the Pharmacy Managed Repeats Service**. This change has already been successful in other Practices and has shown to improve safe prescribing and to reduce medication waste; this reduces unnecessary cost to the NHS.

This change comes into effect on the 2nd of January 2018

***From the 2nd of January 2018 you can order your repeat prescription using any of the following options:

- Via Patient On-line (you must register for this service. Registration forms can be collected from the practice).
- In person by completing right hand side of the prescription (or request form available at Reception).
- By post using the right hand side of the prescription.
- By fax.
- By app.

Please allow **TWO** clear working days after ordering your prescription before collecting it from the Health Centre or it being collected by the chemist of your choice. Please order in sufficient time to allow for this.

NOTE – If you request your prescription on a Friday afternoon or at the weekend your prescription may not be available until the following Wednesday.